**User experience**

This is a document which we record the feedbacks from the user. We got this by a face-to-face meeting because we just can let the user to use the website on ours laptop. And the users are our friends and the students from the other groups. We have created a table which includes some multiple questions and opening questions before the meeting.

User NO.1

|  |  |
| --- | --- |
| 1. What do you think about the website's appearance? | A. Attractive  B. Professional  C. Acceptable  **D.** Terrible |
| 2. What do you think about our home page design? | It looks not good. I think it is all about the terrible color what you used. |
| 3. Is it easy for you to use the website without any further instruction? | **A.** Yes  B. No |
| 4. What do you think about the search bar of the website? | This one is good and it has all key information what I want. |
| 5. Do you think the website provides the enough information about the properties? | A. Yes  **B.** No |
| 6. What do you think about the website's functionalities? | Your website just has the very basic functionalities |
| 7. Do you have some suggestions? | Firstly, redesign your home page to make it more attractively. Secondly, add more information for the properties such as a map. |

User NO.2

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| --- | --- |
| 1. What do you think about the website's appearance? | A. Attractive  B. Professional  **C.** Acceptable  D. Terrible |
| 2. What do you think about our home page design? | It looks not bad but you may need a logo |
| 3. Is it easy for you to use the website without any further instruction? | **A.** Yes  B. No |
| 4. What do you think about the search bar of the website? | It looks good and have all necessary options for search |
| 5. Do you think the website provides the enough information about the properties? | **A.** Yes  B. No |
| 6. What do you think about the website's functionalities? | It has all functionalities that I need to find the properties |
| 7. Do you have some suggestions? | Sorry, no too much idea about that but I think one picture for the property is not enough |

User NO.3

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| --- | --- |
| 1. What do you think about the website's appearance? | A. Attractive  B. Professional  **C.** Acceptable  D. Terrible |
| 2. What do you think about our home page design? | It looks tidy but not very attractive, you may need add some pictures |
| 3. Is it easy for you to use the website without any further instruction? | **A.** Yes  B. No |
| 4. What do you think about the search bar of the website? | It is a very nice one and easy to use |
| 5. Do you think the website provides the enough information about the properties? | A. Yes  **B.** No |
| 6. What do you think about the website's functionalities? | It just has the basic functionalities |
| 7. Do you have some suggestions? | Sorry, no more idea. |

User NO.4

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| --- | --- |
| 1. What do you think about the website's appearance? | A. Attractive  B. Professional  **C.** Acceptable  D. Terrible |
| 2. What do you think about our home page design? | It looks too tedium and you need add more features |
| 3. Is it easy for you to use the website without any further instruction? | **A.** Yes  B. No |
| 4. What do you think about the search bar of the website? | It is good but I think it is no need to choose all of options before I click search |
| 5. Do you think the website provides the enough information about the properties? | **A.** Yes  B. No |
| 6. What do you think about the website's functionalities? | It has all basic functionalities I think |
| 7. Do you have some suggestions? | You should add an option which is rent or sale, because I even do not know you are selling or renting the properties |

User NO.5

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| --- | --- |
| 1. What do you think about the website's appearance? | A. Attractive  B. Professional  C. Acceptable  **D.** Terrible |
| 2. What do you think about our home page design? | I think it is really not good. No pictures, no logo |
| 3. Is it easy for you to use the website without any further instruction? | **A.** Yes  B. No |
| 4. What do you think about the search bar of the website? | It has all basic options I think. But you may add one more which is parking area. I think this is also very important. |
| 5. Do you think the website provides the enough information about the properties? | **A.** Yes  B. No |
| 6. What do you think about the website's functionalities? | It should have a map for the properties |
| 7. Do you have some suggestions? | No more suggestions |

User NO.6

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| --- | --- |
| 1. What do you think about the website's appearance? | A. Attractive  B. Professional  C. Acceptable  D. Terrible |
| 2. What do you think about our home page design? | The home page is looks average but it has the all basic information which make it more attractive. |
| 3. Is it easy for you to use the website without any further instruction? | A. Yes  B. No |
| 4. What do you think about the search bar of the website? | Search bar is really nice we can easily find the property by using combine search. |
| 5. Do you think the website provides the enough information about the properties? | A. Yes  B. No |
| 6. What do you think about the website's functionalities? | Website functionality is little complicated for me due to the complex search bars |
| 7. Do you have some suggestions? | No comments you just need to improve some part of your website. |

User NO.7

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| --- | --- |
| 1. What do you think about the website's appearance? | A. Attractive  B. Professional  C. Acceptable  D. Terrible |
| 2. What do you think about our home page design? | The combination of the color on the home page is not good. |
| 3. Is it easy for you to use the website without any further instruction? | A. Yes  B. No |
| 4. What do you think about the search bar of the website? | Search bar is really basic but I like the combine search by specifying the property. |
| 5. Do you think the website provides the enough information about the properties? | A. Yes  B. No |
| 6. What do you think about the website's functionalities? | As I said this has really basic functionality so it is easy to use. |
| 7. Do you have some suggestions? | You may change the website design and add some information of the agents for particular property |

User NO.8

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| --- | --- |
| 1. What do you think about the website's appearance? | A. Attractive  B. Professional  **C. Acceptable**  D. Terrible |
| 2. What do you think about our home page design? | Home page design looks good but you may change the theme of your home page. |
| 3. Is it easy for you to use the website without any further instruction? | A. Yes  B. No |
| 4. What do you think about the search bar of the website? | Search bar is working well but you should allow people to search without specifying the number of rooms and the rent.  It should be there but as optional. |
| 5. Do you think the website provides the enough information about the properties? | A. Yes  B. No |
| 6. What do you think about the website's functionalities? | Functionality is good and easy to use. |
| 7. Do you have some suggestions? | You may batter to change your home page and add some additional information and more properties. |

Important feedbacks

1. Need to redesign the website to make it more attractive such as logo and pictures.

2. For the search bar, it is no need to tick all the options before search

3. It is better to add one more option which is about the parking area.

4. Need to tell the user you are sale for rent the properties.

5. Need more information about the properties.

6. Need to add a map for the properties.